

GUARANTEED SATISFACTION

We want you to be completely satisfied with your purchase. If you are not satisfied with your order, simply return it within 30 days for a quick exchange, refund, or credit. Here's how. First, call Customer Service at 800.648.6058 for a return authorization number. Then, pack the item securely in the original box or shipping carton and send it to the address below.: Wine Enthusiast, 333 North Bedford Road, Mount Kisco, NY 10549. We ask only that you return the merchandise in new condition, in original boxes, with your receipt. Sorry, no returns on personalized items, custom wine cellars, custom wine racks, cooling units, audiovisual products (CDs, DVDs, etc.), computer software, books, food, or plants. Shipping is refunded only if items were personalized incorrectly in production, the wrong items were shipped, or merchandise was received damaged. For all free-standing wine cellars, wine racks, large furniture pieces, and cooling units, pre-payment will be required, and a 20% restocking charge will be imposed for any cancellations or returns.

CUSTOMER SERVICE — We're Here for you!

You can reach our customer service staff by emailing us at custserv@wineenthusiast.net or you can call 800.648.6058 weekdays 9 am - 6pm EST. A Wine Enthusiast Customer Service Specialist will gladly assist you. Most stock items ship within 48 hours. *Please see Guaranteed Satisfaction above for Customer Returns.* **International Customers:** For international ordering please call 1.914.345.9463 or Fax: 1.914.345.3129 your order to us. Payment by credit card or postal money order (in U.S. dollars) only. Shipping and applicable duty charges are paid by recipient. Call for shipping charges (all pricing in U.S. funds).

FREE CELLAR DESIGN CONSULTATION SERVICE

Wine Enthusiast Wine Cellar Design Services offers free consultation and advice on the configuration, design, and cooling of your custom wine cellar. If you desire an auto-cad floor plan, we can provide one for you starting at \$75. Fees are fully rebated upon placement of your order. Call 800.377.3330 Monday - Saturday, 9 am - 6 pm EST.

GIFT GIVING

Gift Wrapping: Gift wrapping your selections is our pleasure. Most items can be beautifully wrapped in our classic burgundy paper, highlighted by our grosgrain ribbon with our Lord Winston logo. This adds a festive and elegant look for just \$6.95 per item.



Gift Certificate: A Wine Enthusiast Gift Certificate is the perfect gift and an easy shopping solution; please call 800.356.8466 to order.

WARRANTIES

Products sold by Wine Enthusiast come with a limited warranty provided by the product manufacturer. While Wine Enthusiast attempts to facilitate any warranty work between our customers and the manufacturers, all warranties are provided solely by the manufacturers. Wine Enthusiast makes no express warranties of any kind and disclaims any implied warranties, including the implied warranty of fitness for a particular purpose and the implied warranty of merchantability. Wine Enthusiast shall have no liability to any person or entity with respect to any liability, loss or damage, including actual, indirect, special, incidental or consequential damage caused directly or indirectly by the use or performance of any product sold by Wine Enthusiast. Rights may vary from state to state.



SHIPPING

Shipping charges are determined by the total value of your order (see chart below). Heavy items require additional shipping and handling. Actual shipping charges will be noted to “*Call for shipping charges.” EuroCave and furniture wine cellars receive our White Glove Delivery. With this service, we bring the item into your home, unpack it, inspect it and dispose of the packaging. Delivery is by appointment and we will call you to arrange a day. Call our Wine Cellar Specialists for charges. Please note all mini or compact cellars (less than 60 bottles) are shipped door to door or first covering. In these deliveries you are still notified, given a time window and the unit is usually placed inside the front door, basement or garage. If you need Overnight, 2-Day or Saturday delivery, call **800.356.8466** for charges. Items ordered together are not necessarily shipped the same day. **Shipments to P.O. boxes in U.S. or outside continental U.S.:** Items cannot be shipped to P.O. boxes. Items destined for Alaska, Hawaii, Puerto Rico, APO/FPO bases and countries outside the continental U.S. require higher shipping charges than shown below. Email custserv@wineenthusiast.net or call 800.356.8466 for shipping rates.

RIEDEL FREE SHIPPING

Receive Free Standard Shipping on all Riedel merchandise when you spend \$25 or more on Riedel branded products. Offer is not valid on 1-day or 2-day delivery or orders shipped to multiple addresses. Offer applies only on shipments to the contiguous 48 states and is not valid for international addresses. **Not combinable with any other offers** and cannot be applied to previous orders. Riedel merchandise order total must be for \$25 or more to receive free shipping.



FREE Shipping Offer
Terms & Conditions

California residents—note on crystal products Prop 65 warning Use of these products will expose you to lead, a chemical known to the State of California to cause birth defects or other reproductive harm. You may return these products for a full refund within 30 days of receipt, if you wish. You may also obtain a list of each brand of leaded crystal tableware for which this warning is given.

Wine Enthusiast is not responsible for typographic or printing errors in any catalog or online. Prices are subject to change.



WINE ENTHUSIAST®

Ordered By: (Sorry, we cannot ship to a P.O. Box)

NAME _____

ADDRESS _____

CITY/STATE/ZIP _____

PHONE DAY* () EVENING () _____

E-MAIL _____

Deliver To: (If different then above)

NAME _____

ADDRESS _____

CITY/STATE/ZIP _____

SHIP TO PHONE DAY () EVENING () _____

GIFT MESSAGE _____

*REQUIRED. It may be important for us to contact you regarding your order. Your number will not be used for any other purpose.

It's Easy to Order

Call Toll Free Anytime
24 Hours / 7 Days / 365 A Year!

800.356.8466

Have your catalog and credit card ready, we accept MasterCard, Visa, American Express and Discover.
International - Phone: 1.914.345.9463 Fax: 1-914-345-3129

Order Online at

WineEnthusiast.com

We're always there for you 24 hours, 7 days a week.

Fax Your Order Toll Free

24 Hours a Day Using This Form

866.873.2510

Mail Us Your Order

Use this convenient order form and mail your order with a Check or Money Order to:

Wine Enthusiast, 333 North Bedford Road, Mount Kisco, NY 10549

Pg. #	Item #	Qty.	Item Description (please print)	Monograms / Personalization	Size / Color	Unit / Set Price	Gift Wrap \$6.95 ea.	Total Cost

Payment Method

Please check one, sorry no cash or COD's

- Check or Money Order* Payable (in U.S. funds) to WINE ENTHUSIAST
 MasterCard Visa American Express Discover

Acct. #

Exp. Date _____ Signature _____

*All orders paid by bank draft, certified check, or money order will be released upon receipt of payment. All orders paid by any other type of check will be released five to seven business days after receipt of payment.

Check here if you would like to receive SPECIAL OFFERS and ANNOUNCEMENTS from Wine Enthusiast via e-mail, it will not be used for any other purpose. Privacy Policy: WineEnthusiast.com/privacy

Shipping & Handling

For Orders Totaling	Add
\$01 - \$24.99	\$6.95
\$25.00 - \$49.99	\$9.95
\$50.00 - \$99.99	\$14.95
\$100.00 - \$149.99	\$19.95
\$150.00 - \$199.99	\$21.95
\$200.00 - \$249.99	\$26.95
\$250.00 - \$399.99	\$31.95
\$400.00 - \$599.99	\$51.95
\$600.00 and greater	\$61.95

Merchandise Total

Subtotal
Shipping & Handling (see Chart to the left)
Extra Shipping charges if indicated
NY Residents please add appropriate Sales Tax
Total